

5/18/2020

To Our Residents and Family Members:

We want to inform you that at **Warsaw Nursing and Rehab** we have one confirmed case of COVID-19 in the facility. On May 17, 2020 we were notified by our third-party lab that one of our resident's tested positive for COVID-19. Through our daily respiratory assessment, we identified that the resident had a low-grade fever, which led to us testing the resident after consulting with our physician. The resident was transferred to the local hospital.

Warsaw Nursing and Rehab is proactively testing all employees and residents as a result of the positive confirmation. We will continue providing updates as the testing results become available.

The safety and wellbeing of our residents is our top priority. We are doing everything we can to limit the spread of COVID-19 within **Warsaw Nursing and Rehab**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. Additionally, we are requiring the donning of full PPE within our building.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities
- Increasing PPE
- And CDC/CMS recommendations

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, facetime, etc.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community, since continued spread in the larger community increases the chance the virus will work its way into our building.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 910-293-3144, email us at Cheryl.Smith@kissito.org, or visit our website www.kissito.org for updates on the status of your loved one.

Sincerely,

Cheryl Smith, Chief Administrative Officer