

5/27/2020

To Our Residents and Family Members:

We want to inform you that at **Warsaw Nursing and Rehab** we have five confirmed positive cases of COVID-19 at our facility. On May 17, 2020, we communicated that one of our resident's had tested positive for COVID-19 after developing a low-grade fever. We also shared our plans to proactively test all employees and residents as a result of the positive confirmation. Presently, we have received results on all our employees and all our residents. On May 22, 2020, we communicated that we learned from our third-party lab that two employees tested positive for COVID-19. These employees were removed from work and quarantined per health department direction. On May 26, 2020, we learned that two additional residents tested positive for COVID-19. Both residents were isolated and are currently asymptomatic. **Warsaw Nursing and Rehab** will be retesting all employees and residents at the end of the week per health department guidance. We will continue providing updates as we receive additional information.

The safety and wellbeing of our residents and employees is our top priority. We are doing everything we can to limit the spread of COVID-19 within **Warsaw Nursing and Rehab**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. Additionally, we are requiring the donning of full PPE within our building.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Proactively testing staff and residents for COVID-19 based on current protocols
- Postponing communal activities
- Increasing PPE
- And CDC/CMS recommendations

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, facetime, etc.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community, since continued spread in the larger community increases the chance the virus will work its way into our building.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 910-293-3144, email us at Cheryl.Smith@kissito.org, or visit our website www.kissito.org for updates on the status of your loved one.

Sincerely,

Cheryl Smith, Chief Administrative Officer