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Integrity ♦ Passion ♦ Excellence ♦ Respect

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To Our Residents and Family Members:

As Governor Northam eluded to earlier this week, we are expecting Virginia to enter phase three of reopening as early as July 1, 2020. Phase three will allow for social gatherings of up to 250 people from the current limit of 50 people and will also allow for restaurants and retail businesses to operate at full capacity. Phase three will still carry some restrictions necessary to prevent the number of COVID-19 cases from spiking, as has occurred in other states. Social distancing and wearing face masks are still being encouraged.

With the easing of restrictions across the State, we are in the process of reviewing our policies and procedures to begin reopening our facilities to family members and loved ones. We will be in close contact on when you can resume visitation with your loved one. Given the vulnerability of our population, visitation will most likely be more controlled involving the scheduling of appointments, utilizing designated visitation areas and practicing social distancing. As we progress in time, we will extend visitation as possible and per the guidance of CMS and CDC recommendations. Many factors will be considered when reopening our facilities, including the number of positive cases and spread in our surrounding communities.

We know you are concerned about your loved one, but it is crucial that we reopen visitation carefully to prevent the spread of this virus. Our teams will keep you abreast on the status of your loved one and next steps regarding reopening our facilities for visitation. In the interim, we encourage families to continue connecting with your loved ones via video chats, calling, texting, facetimeing, etc. as we understand how important this is to our residents.

We know that you may have questions and we encourage you to contact our center. Please call us at (276) 688-4141, email us at AnnaLaura.May@kissito.org or visit our website www.kissito.org for updates.

Sincerely,

Robert McClintic II, Chief Executive Officer