

07/22/2020

To Our Residents and Family Members:

In our ongoing communication with you during the COVID-19 pandemic, **Maple Grove Rehabilitation and Care Center** continues to issue communication regarding the status of our residents and employees. From our last communication, we recently completed testing on all residents and employees. On 07/22/20, we were notified by the Virginia National Guard (VANG) that all residents and employees test results were negative. We are thankful to be 100% COVID free at **Maple Grove Rehabilitation and Care Center** at this time and will continue taking measures to prevent COVID-19 from entering our building.

The safety and wellbeing of our residents continues to be our top priority. We are doing everything we can to prevent COVID-19 from entering **Maple Grove Rehabilitation and Care Center**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps during this pandemic.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Proactively testing staff and residents for COVID-19 based on current protocols
- Postponing communal activities
- Increasing PPE par levels
- And CDC/CMS recommendations

We also understand that connecting with family members is incredibly important to our residents. Additionally, we encourage family members to connect with their loved ones through video chat, calling or facetime. We can also arrange for window visits. Please let us know by contacting Amanda Dowell at Amanda.Dowell@kissito.org or calling me at 276-889-0733 should we need to schedule this for you.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 276-889-0733, email us at Amanda.Dowell@kissito.org, or visit our website www.kissito.org.

Sincerely,

Amanda Dowell

Chief Administrative Officer