

08/24/2020

To Our Residents and Family Members:

As you are aware, our community has experienced an increase in positive cases of COVID-19 in the past few weeks. **Mulberry Creek Nursing and Rehab** remains committed to our residents, putting their care and safety at the forefront of each day. Currently, we have completed over 2,400 tests on our employees and residents to guide our decisions throughout the pandemic. **Mulberry Creek Nursing and Rehab** continues to test weekly for COVID-19 in effort to prevent further spread in our community.

Mulberry Creek Nursing and Rehab continues to focus heavily on infection control and is utilizing appropriate personal protective equipment (PPE) across all departments. Our PPE inventory is monitored daily to ensure our Center always has adequate supply. Additionally, we are screening employees' multiple times per shift, which includes passing temperature checks prior to entering the building. Until further notice, we are not permitting vendors and visitors to enter our Center, unless it is essential in nature. Essential personnel are still required to complete and pass our screening process and questionnaire prior to entering **Mulberry Creek Nursing and Rehab**.

The safety and wellbeing of our residents continues to be our top priority. We are doing everything we can to limit the spread of COVID-19 within **Mulberry Creek Nursing and Rehab**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 276-638-8701, email us at Bob.Nelson@kissito.org, or visit our website www.kissito.org for updates on the status of your loved one.

Sincerely,

Bob Nelson

Chief Administrative Officer