

10/21/2020

To Our Residents and Family Members:

In our ongoing communication with you during the COVID-19 pandemic, **Warsaw Nursing and Rehab Center** continues to issue communication regarding the status of our residents and employees. On October 20, 2020, we had two additional residents test positive for COVID-19 after developing symptoms and undergoing rapid testing. These residents have been moved to our COVID-19 unit where they will have dedicated staff caring for them. Our team at **Warsaw Nursing and Rehab Center** remain committed to the quality and safe care of our residents. We will continue to provide updates as additional information becomes available.

The safety and wellbeing of our residents continues to be our top priority. We are doing everything we can to limit the spread of COVID-19 within **Warsaw Nursing and Rehab Center**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Proactively testing staff and residents for COVID-19 based on current protocols
- Postponing communal activities
- Increasing PPE par levels
- And CDC/CMS recommendations

We also understand that connecting with family members is incredibly important to our residents. Additionally, we encourage family members to connect with their loved ones through video chat, calling or facetime. We can also arrange for window visits. Please let us know by contacting Cheryl Smith at Cheryl.Smith@kissito.org or calling me at 910-293-3144 should we need to schedule this for you.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 910-293-3144, email us at Cheryl.Smith@kissito.org, or visit our website www.kissito.org.

Sincerely,

Cheryl Smith

Chief Administrative Officer