



5228 Valleypointe Parkway
Building B, Suite 1
Roanoke, VA 24019
Phone: 540.265.0322
Fax: 540.265.0305

Integrity ♦ Passion ♦ Excellence ♦ Respect

10/11/2020

To Our Residents and Family Members:

Warsaw Nursing and Rehab Center recently completed 100% testing on residents and employees for COVID-19 in our building per CMS testing recommendations, and to help guide our decisions during the COVID-19 pandemic. Since our last communication, we received confirmation that three residents tested positive for COVID-19. These residents have been relocated to our COVID unit and have dedicated staff providing care to prevent further spread. Our team at **Warsaw Nursing and Rehab Center** remain committed to the quality and safe care of our residents. **Warsaw Nursing and Rehab Center will be postponing all visitation, scheduled to start on October 13, 2020, until further notice.** We will continue to provide updates as additional information becomes available.

The safety and wellbeing of our residents continues to be our top priority. We are doing everything we can to limit the spread of COVID-19 within **Warsaw Nursing and Rehab Center**, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances.

We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Proactively testing staff and residents for COVID-19 based on current protocols
- Postponing communal activities
- Increasing PPE par levels
- And CDC/CMS recommendations

We also understand that connecting with family members is incredibly important to our residents. Additionally, we encourage family members to connect with their loved ones through video chat, calling or facetime. We can also arrange for window visits. Please let us know by contacting Cheryl Smith at Cheryl.Smith@kissito.org or calling me at 910-293-3144 should we need to schedule this for you.

We need your help in battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community.

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to contact our center. Please call us at 910-293-3144, email us at Cheryl.Smith@kissito.org, or visit our website www.kissito.org.

Sincerely,

Cheryl Smith

Chief Administrative Officer