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*Integrity ♦ Passion ♦ Excellence ♦ Respect*

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To Our Residents and Family Members:

As you know we recently released the visitation guidance outlined below to safely reopen our facility. Our goal is to keep you informed with any changes to our procedures, and ultimately make decisions that best protect our residents. According to CMS's latest issuing of County positivity rates, Henry County is now in the "red" with a positivity rate of 20.9%. **Mulberry Creek Assisted Living** will be **suspending indoor visitation until further notice** as a result. We will issue additional communication once we can safely reopen for visitation, and if necessary, will update the visitation guidance based on CDC and CMS recommendations. Additionally, we encourage you to contact us directly if you would like to schedule a window visit, until we can safely reopen our facility to indoor visitation.

The following guidance has been developed to reduce the risk of COVID-19 transmission:

- Screening of all individuals who wish to visit with a resident for signs and symptoms of COVID-19. Individuals must pass the screening questionnaire before the visitation is permitted. Kissito Healthcare facilities have the right to deny visitation to anyone with signs and symptoms of any type of illness.
- Visitors are required to present proof of vaccination status at each visit.

**Visitation as follows:**

- Visitation is by appointment only. Please contact the facility directly to schedule an appointment for visitation.
- Visitors are required to wear KN95 masks during visitation.
- Visitation will take place in a designated area outdoors. Outdoor visitation is preferred when the weather permits. In room visitation will be permitted only during compassionate care and end of life scenarios.
- Infection control practices must be strictly adhered to, including hand hygiene, social distancing of 6 feet and face covers are to be worn at all times during the visits. Anyone unable to adhere to the infection control practices or understand these practices will not be allowed to visit.
- Staff members will monitor the visitation areas during the visits while providing residents and visitors privacy.
- Visitation protocols are subject to change based on new onset of COVID-19 cases and County positivity rate, or changes to CMS/CDC guidance.
- Food and gift items are permitted to be brought to the resident if desired.
- **Please arrive 15 minutes early** to all visitation appointments. Punctuality is very important to secure appointment times and to complete pre-visit screening.

These core principles are consistent with the CDC guidance for nursing homes and should be adhered to at all times. To further reduce the risk of transmission, Kissito Healthcare will be using physical barriers, such as Plexiglas dividers, during visitation. Currently, we are in the final planning stages of opening our facilities for visitation. **Please contact our Center directly to schedule visitation.** We are excited to be progressing through the stages of reopening, and plan to do so in a safe and protective manner. Should you have any questions please contact us directly.

Thank you,

Adrian Watlington

Chief Administrative Officer