



7500 Shadwell Drive
Suite D
Roanoke, VA 24019
Phone: 540.265.0322
Fax: 540.265.0305

Integrity ♦ Passion ♦ Excellence ♦ Respect

11/17/2021

To Our Residents and Family Members:

We are pleased to announce that CMS recently released new guidance surrounding visitation. Since the release of the original visitation guidance on September 17, 2020, COVID-19 vaccines have received full approval and Emergency Use Authorization from the Food and Drug Administration. Millions of vaccinations have since been administered to nursing home residents and staff, and these vaccines have been shown to help prevent symptomatic SARS-CoV-2 infection. Therefore, CMS, in conjunction with CDC, is updating its visitation guidance accordingly, but emphasizing the importance of maintaining infection prevention practices. To ensure nursing home residents can visit with their loved ones in a safe, protective environment, Kissito Healthcare will be adopting the following visitation guidance in all facilities, which is consistent with CMS and CDC guidance.

Visitation Guidance:

- Indoor visitation will be allowed at all times and for all residents as permitted under the regulations. Kissito Healthcare facilities will no longer limit the frequency and length of visitation for residents, the number of visitors, or require advance scheduling of visits. Our normal visiting hours are from 10am-7pm daily.
- Kissito Healthcare facilities will ensure physical distancing is maintained during peak visitation times, while avoiding large gatherings where multiple visitors are in the same space at the same time and where physical distancing cannot be maintained.
- If a resident's roommate is not vaccinated or immunocompromised (regardless of vaccination status), visitation will not take place in the resident's room, if possible.
- If the nursing home's county COVID-19 community level of transmission is substantial to high, all residents and visitors, regardless of vaccination status, should wear face coverings or masks and physical distance, at all times.
- In areas of low to moderate transmission, the safest practice is for residents and visitors to wear face coverings or masks and physically distance, particularly if either of them is at an increased risk for severe disease or are unvaccinated.
- If the resident and all their visitor(s) are fully vaccinated and the resident is not moderately or severely immunocompromised, they may choose not to wear face coverings or masks when in the resident's room and may have physical contact.
- Visitors should wear face coverings or masks while around other residents or health care personnel, regardless of vaccination status, specifically when moving throughout the facility.
- Residents on transmission-based precautions (TBP) or quarantine, while not recommended, can still receive visitors in the resident's room. The resident should wear a well-fitting facemask (if tolerated). Visitors will be made aware of the risks of visitation, and core principles of infection control prevention upon entrance to the building.

We are excited to be reopening for visitation and plan to do so in a safe and protective manner. Visitors will be directed to the appropriate entrances upon arrival to be screened in for visitation. Although not required to visit, we encourage all visitors to get vaccinated. Additionally, we encourage all visitors to be tested for COVID-19 2-3 days prior to the visit. We ask all visitors to follow the core principles of infection control prevention, including practicing good hand hygiene, social distancing from employees and other residents, and to remain compliant with face coverings. Lastly, we encourage all individuals to not visit if you have signs or symptoms of COVID-19, or if you are currently on quarantine. Should you have any questions please contact us directly.